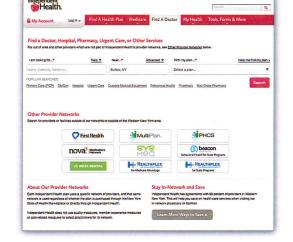


At Independent Heath, we make it easy for you to find an in-network health care provider. Our **Find a Doctor** tool can help you search for doctors, hospitals, urgent care centers or pharmacies whenever you need one. It's another way we're here to help you get and stay healthy.

## **HOW IT WORKS**

- 1. Identify the network logo on your ID card.
- 2. Visit independenthealth.com/findadoctor
- 3. If you use Independent Health's network, type in the criteria for the type of provider you're looking for (name, specialty and condition), as well as location. Select "Self-Funded Services" as your plan name, and then hit "Search." You can also click on one of our popular search quick-links to get you started.
  - Filter your results. This allows you to perform a more specific search based on distance, specialty, language or gender, or if a provider is accepting new patients.
  - Click "View Details" for more information on each provider. This is where practice information and hospital affiliations can be found.



- Click "Get Directions" to see where a provider is located on the map.
- 4. If you use a network other than Independent Health, click on the network logo and follow the prompts.

## **Before Your Appointment**

Online provider directories are updated regularly. Make sure your provider participates in the network prior to each visit so the services you receive are covered under your plan. Also, be sure to follow any preauthorization or precertification procedures required by your plan.

## Questions?

For information about your benefits, please refer to your benefit summary and/or summary plan description (SPD). If you have questions or would like additional information, contact our Customer Service Department using the number on your ID card.

It's all part of the RedShirt® Treatment.

