

PATIENT ACCESS NAVIGATION



INTEGRATED APPROACH TO HEALTH CARE

CONTACT US

Primary Care
716.661.1447



TRC COMMUNITY HEALTH CENTER

Where Your Health Matters!



resourcecenter.org | 716.661.1447

Dental Care

Jamestown - 716.661.1447
Dunkirk - 716.366.1661

Counseling

Jamestown - 716.661.1447
Dunkirk - 716.366.7660

PT/OT/SLP

Jamestown - 716.661.1541
Dunkirk - 716.366.1625

www.resourcecenter.org



The Resource Center is a NHSC-approved site that provides primary health services. NHSC supports health centers in rural and urban communities.

Where Your Health Matters!

QUALITY IS OUR PRIORITY

TRC Community Health Center is recognized by the National Committee for Quality Assurance (NCQA) as a Level-III Patient Centered Medical Home (PCMH). A PCMH is a health care setting that emphasizes partnerships between individual patients and their personal physicians.

Quality Model Components

- Prevention
- Care coordination
- Long-term relationship with care team



INTEGRATED APPROACH

At TRC Community Health Center, our integrated services are focused on addressing all of your wellness needs including physical, dental and emotional health. In addition, we provide services designed to improve family stability, employment and community involvement.

For your convenience, services are available in a single location, which allows our providers to consult with one another, thereby providing you with the highest quality, holistic care available.

SAFETY FIRST

TRC Community Health Center is committed to adhering to all recommended safety and disinfecting protocols and places the health and safety of our patients as well as our staff as our highest priority.

ABOUT

Our Patient Access Navigator assists and directs current patients as well as potential patients with information and assistance with their health care needs. We offer those individuals seeking services, support and guidance through TRC services, community resources and with their insurance needs. We look forward to making your experience the best it can be.

SERVICES

- ✓ Insurance Navigation for all patients
- ✓ Enrolling in health-related services
- ✓ Addressing transportation issues
- ✓ Guidance with outside community resources
- ✓ Assistance with enrollment for additional TRC services



Where Your Health Matters!

Primary Care



Dental Care



Behavioral Health Services



Physical, Occupational & Speech Therapy



ABOUT

We are an all-inclusive community based provider open to anyone who requires primary care services and are currently accepting new patients. Our board-certified physicians and staff provide quality, individualized care for our patients and embrace changes in healthcare that result in improved patient care.

SERVICES

- ✓ Primary Health Care services for ages 12 +
- ✓ Same-day appointments
- ✓ Acceptance of most insurances
- ✓ Ability to transfer medical records from a previous provider
- ✓ Tele-health technology for appointments

ABOUT

TRC Dental is open to the public and has been committed to meeting your family's high-quality dental care needs for more than 25 years. Our board-certified dentists ensure optimal dental care for our patients and their families. TRC Dental also specializes in treating children for the prevention of tooth decay.

SERVICES

- ✓ Ensure optimal care of your teeth in our state-of-the-art dental clinics
- ✓ Outstanding patient care for your family
- ✓ Prevent dental illness & restore dental health
- ✓ Professional and efficient services
- ✓ Tele-health technology for appointments

ABOUT

TRC Behavioral Health Services encompasses Counseling and Psychiatric services for all ages as well as Personalized Recovery Oriented Services (PROS). Our Services aim to promote overall emotional well-being and provide improved functioning in your everyday life. Our team is made up of professional staff who will craft a personalized recovery plan to increase your overall quality of life.

SERVICES

- ✓ Craft a personalized plan with services to meet your needs
- ✓ Assist with medication management including Medication Assisted Treatment
- ✓ Offer individual and group counseling
- ✓ Specialize in Personalized Recovery Oriented Services (PROS)
- ✓ Tele-health technology for appointments

ABOUT

Let our team of highly skilled OT/PT/Speech therapists customize a treatment plan designed to restore your ability to perform important everyday activities. Our therapists utilize a holistic approach to treat every injury and condition. Our goal is to help every individual reach their movement and functional goals. Let our team assist you along your healing journey.

SERVICES

- ✓ Rehabilitation from orthopedic or sports injuries
- ✓ Rehabilitation from stroke-related delays
- ✓ Treatment of work-related injuries
- ✓ Treatment of arthritis or chronic conditions
- ✓ Assessment and treatment of speech language

